



**Guarantee Conditions of LEDVANCE GmbH
for LED SUPERSTAR Lamps towards Consumers**

(valid for guarantee products purchased by the guarantee beneficiary before July 1st, 2019)

The following guarantee conditions apply exclusively to guarantee products purchased by the guarantee beneficiary before July 1st, 2019:

OSRAM LED lamps are noted for their first-class engineering, state-of-the-art thermal management, high-quality components, and systematic quality assurance. Therefore, LEDVANCE is in the position to offer a full 4-year guarantee on LED SUPERSTAR lamps operated according to the technical specifications in indoor applications.

If a OSRAM LED SUPERSTAR lamp fails (due to a product fault) within the guarantee period of 4 years from the purchase date, the purchaser will receive a replacement free of charge. The faulty product must be sent to LEDVANCE along with the receipt and postage paid by the sender. The guarantee is only valid for non-commercial use and within Europe. This guarantee does not affect the statutory rights of the purchaser. LEDVANCE reserves the right to make the final decision on the validity of any guarantee claim. Therefore it is necessary to return the defective LED Lamp.