



**Guarantee Conditions of LEDVANCE GmbH
for LED STAR Lamps towards Consumers**

(valid for guarantee products purchased by the guarantee beneficiary before July 1st, 2019)

The following guarantee conditions apply exclusively to guarantee products purchased by the guarantee beneficiary before July 1st, 2019:

LEDVANCE is in the position to offer a full 3-year guarantee on selected OSRAM LED STAR lamps operated according to specifications in indoor applications. If a LED STAR lamp fails (due to a product fault) within the guarantee period of 3 years from the purchase date, the purchaser will receive a replacement free of charge. The faulty product must be sent to LEDVANCE along with the receipt and postage paid by the sender. The guarantee is only valid for non-commercial use and within Europe. This guarantee does not affect the statutory rights of the purchaser. LEDVANCE reserves the right to make the final decision on the validity of any guarantee claim. Therefore it is necessary to return the defective LED Lamp.