LEDVANCE

tapTronic

FAQ

Q1: How do I customize my tapTronic™ LED drivers?

In order to customize your tapTronic™ LED drivers you need to download the free app. It is available in both iOS and Android platforms. Once installed, tap your smart phone to the driver's NFC area, after that the driver data will be displayed on the app. From this point, you will be able to customize as needed and when you're ready select "program" and then tap your driver. A confirmation will appear on the screen when done correctly, it should only take seconds!

Q2: Once the driver is "programmed" what comes next?

Power it up! This will ACTIVATE the customization given.

Q3: Once programmed, can I make modifications if it's not quite what I wanted?

Yes! Make sure to power down for safety. Tap your driver and make the necessary changes. Based on installation, removal of your driver may not be needed if you can reach the NFC area safely.

Q4: What is NFC?

NFC stands for Near Field Communication. It's a method of wireless data transfer that detects and then enables technology in close proximity to communicate without the need of internet connection.

Q5: What type of dimmer can I use with tapTronic™?

0-10V dimmer compliant with ANSI C137.1

Q6: Can I use the tapTronic™ app to read other drivers that are not LEDVANCE?

Our free tapTronic™ app will only recognize (read/program) tapTronic™ models. The app is our programming tool for our LEDVANCE products.

Q7: Where can I find the spec sheet?

The spec sheet can be found by clicking or scanning the QR code below.

LEDVANCE LLC
181 Ballardvale Street
Wilmington, MA 01887 USA
Phone 1-800-LIGHTBULB (1-800-544-4828)
www.ledvanceUS.com